

IF THERE ARE CHANGES IN YOUR FAMILY'S DYNAMICS WE NEED TO KNOW!

Not because we are nosy, but because everything we do is designed to include your immediate family. To be clear this is how we define families:

Immediate family members are parents and siblings at the time of diagnosis *plus* new siblings since diagnosis.

Active families have a child who was diagnosed or relapsed within the past 4 years.

Alumni families are those whose child was diagnosed or relapsed more than 4 years ago.

We understand that families change. Some families are extended to include step-parents and step-siblings. We get that, but we need to know about it ***IF*** you plan to bring any of these 'new' family members to any of our 'immediate family only' events.

You should also note that ***unless there are extenuating circumstances***, we expect that once a sibling reaches the age of 19 (but probably well before that) they are no longer interested in coming to events like Disney On Ice, or African Lion Safari. But to give the benefit of a doubt, we chose 19 to be the cut-off age after which siblings can no longer be registered to attend events.

Login information will be sent out to all of our families in the near future. You will be responsible for keeping your family record up-to-date. If you cannot login and make changes online, you can notify us in writing as soon as possible after a change has occurred. Please mail a note to us at Help A Child Smile, PO Box 871, ON L3B 5Y5 and let us know what has changed. If you have any problems with logging in to your record, email support@helpachildsmile.com or call Joyce at 519-770-8088 for assistance.